

## Milestones

Oct. 17, 2003

- **Day 50**, joint release with Edward G. Callister Foundation of results of Dan Jones poll on substance abuse. Key findings include identification of substance abuse as a serious issue facing their city or town and support for use of public funds to expand school and/or community prevention programs. Additionally, 52% of respondents reported knowing a friend, neighbor, or coworker with a drug or alcohol misuse problem; 19% say that they or someone in their immediate family has such a problem.
- **Day 50**, Office of Recovery Services interactive web site launched whereby custodial and non-custodial parents can access specific case information including payment information, case status and balance/monthly due information as well as submit new address, employment and insurance information on-line.
- **Day 75**, received notification from Centers for Medicare and Medicaid Services that DHS has been awarded a \$1.3 million "Real Choice" grant designed to enhance Utah's capacity to provide effective long term care services. Includes a major component on making information and resources available through the web.
- **Day 109**, funding of State and Local Health and Human Services Task Force convenes whose purpose is to review and clarify the role and responsibility of the state and local governments with respect to operating and funding human services.
- **Day 134**, Division of Substance Abuse launches initiative aimed at prevention of binge drinking and drugging on college campuses
- **Day 142**, Department distributes 2002 Employee survey to assess employee satisfaction and input into improving their work environment and client service delivery.
- **Day 147**, Office of Recovery Services achieves record collections of \$164.4 million for FY 2002 or a 6.4% increase over FY 2001. \$138.8 million were child support collections with \$116.7 million distributed directly to children and families, \$5.7 million to DHS agencies on behalf of children in state care and \$21.4 million reimbursed to the federal and state government to reimburse for public assistance benefits paid out. Medicaid collections totaled \$16.7 million with additional Medicaid cost avoidance of \$87.7 million
- **Day 148**, transfer of responsibility for Youth Services from Division of Child and Family Services to Division of Youth Corrections complete.
- **Day 156**, Legislature approves consolidation of Divisions of Mental Health and Substance Abuse to provide for more efficient administration of these two entities.
- **Day 164**, Division of Aging and Adult Services releases results of statewide survey of older Utah residents. Purpose of survey was to assess health status and assistance needs, levels of informal and formal service utilization, social participation patterns, attitudes and preferences regarding a variety of service provision options, and degree to which individuals plan for their retirement needs.
- **Day 169**, Division of Youth Corrections receives \$1,000,000 Reentry grant from Department of Justice. Grant is designed to ensure public safety and reduce victimization by providing education, job and life skills training and substance abuse treatment to youth offenders to assure their successful reentry into the community. The Department of Corrections also received a \$1,000,000 grant for adults and the Division of Substance Abuse is a partner in their program.

- **Day 179**, Medication Management Checkbook campaign launched in collaboration with KUTV Check Your Health Campaign
- **Day 192**, selection of Delta Sands, a senior apartment complex in Delta as first rural initiative site to bring computer technology to seniors
- **Day 206**, United Way Community Impact Partnership Campaign Kick-Off, in response to 2002 needs assessment strategies will be developed to address four key areas: Providing the Basics, Helping Kids Succeed, Supporting Health and Wellness, and Stopping Abuse and Addiction
- **Day 207**, e-REP contract with IBM completed; work began September 3<sup>rd</sup>
- **Day 208**, groundbreaking on Canyonlands Youth Center in Blanding
- **Day 210**, new Division of Substance Abuse and Mental Health created and operational
- **Day 300**, deployed the web-based Utah Tobacco Access Reporting System (UTARS), a joint effort between DHS and Department of Health to help enforce laws against tobacco sales to minors
- **Day 374**, legislation enacted to transfer public assistance fraud and overpayment functions from Office of Recovery Services to Department of Workforce Services; this completes transfer of all DHS functions to DWS
- **Day 381**, new rules for licensure of foster homes are effective
- **Day 391**, deployment of web-based provider billing system (e-520) replacing a paper intensive process with one where input, verification and approval for all provider payments is completed on-line
- **Day 395**, Governor's recommendation to add 51 new caseworkers and trainers for the Division of Child and Family Services is adopted by the Legislature
- **Day 395**, Legislature adopts Susan Gall Involuntary Commitment Amendments to modify standards for commitment to mental health treatment
- **Day 395**, Legislature adopts package of bills that further clarifies roles and responsibilities of Department and Counties serving in their role as the local authority for mental health and substance abuse
- **Day 397**, groundbreaking on new Youth Corrections facility in St. George
- **Day 403**, deployment of Web-enabled Treatment System (WITS) which will make self-administered assessment software available to both public and private licensed treatment providers; this self-administered assessment has been shown to reduce clinician time per person by 50%
- **Day 409**, Division of Aging and Adult Services launches new senior-friendly web site with option to magnify written words for easier reading; special section added to inform seniors how to avert cyber crimes
- **Day 410**, open house for fully operational Delta Sands, "Connecting Seniors" project site
- **Day 417**, E-Pharmacy implemented at Utah State Hospital. Physicians can directly order less expensive medications that still meet the needs of their patients

- **Day 418**, groundbreaking for new Christmas Box House Children’s Shelter in Ogden
- **Day 422**, completion of computerized Addiction Severity and Measurement Instrument (ASAMI) used to make treatment and placement decisions consistently statewide
- **Day 422** CARE (Courts and Agencies Record Exchange) program’s service module completed that tracks residential placements and program enrollment of youth in Youth Corrections care
- **Day 425**, Department receives Annie E. Casey Foundation grant award to assist the Foster Care Foundation with implementation of “cluster” model of support services to foster parents throughout Utah
- **Day 425**, deployment of web-based Contract Management System that tracks the status and progress of all department contracts
- **Day 453**, new civil commitment law for people with mental illness signed by the Governor
- **Day 454**, Payson Senior Center selected as 3<sup>rd</sup> site for “Connecting Seniors” project that brings computer technology to seniors
- **Day 464-466**, residents of Salt Lake County senior housing facilities meet to talk about their interest in using computers
- **Day 460**, new rules approved in Disabilities for waiting list, person-centered planning and supported employment
- **Day 469**, computers delivered to Tremonton Senior Center for “Connecting Seniors” project
- **Day 487**, Disabilities creates audit manager position to oversee fiscal and performance audits and reviews
- **Day 512**, Recovery Services collects more than \$171-million over one year for child support and reimbursement to medical and welfare programs
- **Day 512**, percent of child support cases with support orders established reaches 87.3%
- **Day 512**, Youth Corrections requires private providers to participate in the Program Enhancement Process (PEP) which describes clients served, services delivered and results achieved
- **Day 512**, Substance Abuse and Mental Health reviews all contracts with local substance abuse and mental health centers as a first step in implementing a new compliance monitoring process
- **Day 513**, PATS, the Prevention Administration Tracking System, implemented to track implementation of local substance abuse prevention programs
- **Day 513**, Disabilities debuts DAD (Division Access Database) to track client information
- **Day 513**, all payroll activities centralized in DHS Human Resources office to assure consistency
- **Day 515**, Internet service now available for senior citizens in Tremonton as part of “Connecting Seniors” project
- **Day 522**, computers delivered to Payson Senior Center

- **Day 544**, Canyonlands Youth Center opened and dedicated
- **Day 544**, Addiction Severity and Measurement Instrument (ASAMI) deployed in Weber County
- **Day 556**, three units at Utah State Hospital now use E-Chart electronic patient plans
- **Day 574**, all Division of Child and Family Services staff trained in practice model which emphasizes a team approach to child welfare cases
- **Day 574**, Child and Family Services implements Creative Intervention process which addresses underlying needs of children and families the agency serves
- **Day 564**, more than 600 people with disabilities organize and attend a consumer conference
- **Day 578**, Federal review of Utah's child protection system shows children in state custody are safe
- **Day 579**, portion of the computerized CARE program which allows Youth Parole Authority to easily obtain court and other records is implemented
- **Day 585**, Licensing office revises rules for placing children in adoptive homes
- **Day 589**, Utah gets \$750,000 yearly for next three years to establish substance abuse prevention and intervention programs for 18-to-25-year-old students
- **Day 603**, deployed the Citizen module in the Child and Family Services database to allow the Foster Care Citizen Review Board to schedule and manage case reviews via computer